

MONCTON AREA

Primary Health Care Services and Addiction and Mental Health Services



At the foundation of Horizon Health Network's (Horizon's) health system is a robust network of community-based primary health care services offered in a variety of settings in communities throughout the province. In the Moncton area, our primary health care system is comprised of a number of facilities and services, including: one community health centre (Albert County), one satellite health team (Hillsborough), three health centres (Petitcodiac, Rexton, and Port Elgin and Region), one primary health-care clinic (Salisbury), and the Salvus clinic in Moncton, which also operates a mobile service. In addition to these services, the Addiction and Mental Health Program offers services in at 81 Albert St. With a collaborative, team approach to offering services in English and French, Horizon delivers sustainable, safe and quality health-care services to our patients, clients and their families. *(Note: In the Moncton area, public health services are delivered by Vitalité Health Network.)*

100% COMMUNITY MENTAL HEALTH - APPOINTMENT OFFERED WITHIN 3 DAYS

7.1% REPEAT HOSPITAL STAYS FOR MENTAL HEALTH

COMMUNITY SERVICES CONTACTS



11,952

@ COMMUNITY HEALTH CENTRES



62,808

@ HEALTH SERVICE CENTRES

ADDICTION SERVICES



20

BEDS



540

ADMISSIONS



3,215

INPATIENT DAYS



2,882

OUT-PATIENT COUNSELLING SERVICES

IMPROVEMENTS UNDERWAY

- Rural Health Action Group, made up of representation from Horizon and the community to establish sustainable health care service for the Sackville, Memramcook and Tantramar area.
- Collaborating with other region to expand alcohol clinics. Educating and working collaboratively with other clinics on protocol from inpatient to community outpatient process to ensure a proper discharge planning is met.
- Provincial crisis line for addiction and mental health will support increased capacity for the department to go mobile.
- Implementation of 24/7 mental health staff in the Emergency Department at The Moncton Hospital.

ACHIEVEMENTS

- Mobile health clinic (through Salvus Clinic) providing care to clients surviving and experiencing homelessness, mental illness and substance abuse.
- Infrastructure improvements, including a new generator at the Albert County Community Health Centre.
- Percentage of primary health care appointments offered within three days in Albert County, Petitcodiac, Rexton and Port Elgin areas at 100%.
- Percentage of health centres involved in addressing food security issues within community at 100%.
- Nurse practitioners hired to work in high schools providing education, testing, etc.
- Expansion of primary health care clinic in Moncton.
- New mobile primary health care unit (Salvus Clinic) serving patients living in encampments and in shelters.

CHALLENGES

- Managing transition period following integration of the Extra-Mural Program from Horizon into Medavie Health Services.
- Ongoing recruitment and retention efforts in a competitive environment, compounded with future retirements of primary health care providers.
- Increase in patient rosters with delay in receiving resources.
- Influx of newcomers to clinics without community resources for their settlement.
- Increased of high potency drug with the increase of overdoses in the community.
- Patient behaviour issues and safety concern for detox.
- A gap in between detox discharge and access to rehab.