

MIRAMICHI AREA

Primary Health Care Services and Addiction and Mental Health Services



At the foundation of Horizon Health Network’s (Horizon’s) health system is a robust network of community-based primary health-care services offered in a variety of settings in communities throughout the province. In the Miramichi area, our primary health-care system is comprised of a number of facilities and services, including six health centres and clinics (Baie-Sainte-Anne, Blackville, Chatham, Miramichi, Neguac and Rogersville), one sexual health centre, local public health programs, as well as addiction and mental health services. With a collaborative, team approach to offering services in English and French, Horizon delivers sustainable, safe and quality health-care services to our patients, clients and their families.

100% COMMUNITY MENTAL HEALTH - APPOINTMENT OFFERED WITHIN 3 DAYS

10.3% REPEAT HOSPITAL STAYS FOR MENTAL HEALTH

COMMUNITY SERVICES CONTACTS



45,489

@ HEALTH SERVICE CENTRES

ADDICTION SERVICES



10

BEDS



358

ADMISSIONS



1,377

INPATIENT DAYS



832

OUT-PATIENT COUNSELLING SERVICES

IMPROVEMENTS UNDERWAY

- Primary care access: actively recruiting for a nurse practitioner (NP) position to service Tele-Care 811 referrals, Emergency Department (ED) diversion, as well as one NP to provide services to First Nation communities.
- Utilizing virtual care platforms at health centres and offering allied services in the community setting to allow for flexible access to care.
- Electronic documentation being implemented at the Miramichi and Chatham health centres in spring of 2023, and in Baie-Sainte-Anne, Blackville, Neguac and Rogersville over 2023-2025.

ACHIEVEMENTS

- Horizon’s Sexual Health Centre in Miramichi transitioned to Chatham Health Centre providing services to patients of all ages.
- A sexual health registered nurse is currently in Miramichi schools providing education, testing, etc. under the umbrella of the NPs of the Chatham Health Centre.
- Lactation consultant supporting new moms and babies through community outreach.
- NP care provided three days per week in Esgenoôpetitj (Burnt Church) First Nation.

CHALLENGES

- Ongoing recruitment and retention efforts in a competitive environment, compounded with future retirements of primary health care providers.
- Ongoing recovery efforts from the impacts of COVID-19 on the health care system.
- Around 1,400 patients in Miramichi area without a primary care provider.