

The Dr. Everett Chalmers Regional Hospital (DECRH) is in the City of Fredericton, the capital of New Brunswick. It is also the location of a Veterans Health Unit, and the Stan Cassidy Centre for Rehabilitation. The hospital provides undergraduate education experience for approximately 20 health disciplines. It is a certified partner of the Dalhousie University Family Medicine program, the University of New Brunswick Nursing program and offers the only Clinical Pastoral Education internship program and certification in New Brunswick. The DECRH has an operating budget of approximately \$200 million, with more than 3,500 staff and 250 physicians, as well as more than 500 volunteers.

12,069

NUMBER OF ADMISSIONS*

106,895

NUMBER OF INPATIENT DAYS*

43,704

EMERGENCY DEPARTMENT VISITS

314

NUMBER OF HOSPITAL BEDS*

*Statistics include acute, chronic and rehab figures.



86%*

HAND HYGIENE COMPLIANCE



76.7%

PATIENTS WHO RATED THEIR HOSPITAL STAY FAVOURABLY



87.6%

MEDICATION RECONCILIATION ON ADMISSION



84.1%

MEDICATION RECONCILIATION ON DISCHARGE



0.35 PER 10,000 PATIENT DAYS*

HEALTH-CARE ASSOCIATED MRSA INFECTION RATE



82.6%

ACUTE CARE OCCUPANCY RATE



16.6%

% OF ALLOCATED BEDS OCCUPIED BY ALTERNATE LEVEL CARE (ALC) PATIENTS



92.6%

HIP FRACTURE REPAIR COMPLETED WITHIN 2 DAYS



0.45 PER 1,000 DISCHARGES

RATE OF IN-HOSPITAL HIP FRACTURE IN ELDERLY PATIENTS



139

EMERGENCY DEPT WAIT TIMES (TRIAGE 3) IN MINUTES

*Q1 Only

Alternate Level Care does not include Stan Cassidy Rehab Beds (20 beds)

(Data from 2021-2022 fiscal year)

IMPROVEMENTS UNDERWAY

- \$250-million project to provide a state-of-the-art environment for maternal and newborn, intensive care, surgical care, day surgery, ambulatory procedures, phlebotomy and health record services (project schedule spans to March 2024).
- Expansion of ambulatory care services on weekends – increased capacity for outpatient visits on weekends (launch March 2023).
- Establishment of short-stay unit to increase through-put for surgical services.

ACHIEVEMENTS

- Implemented a flow centre in the Emergency Department (ED) for lower triaged patients involving physician assistants.
- Improvement projects around improved flow from ED to inpatient units.
- New Intensive Care Unit.
- New patient flow leadership team in place, enhanced complex review process with partners.

CHALLENGES

- Increasing alternate level of care (ALC) admission rate, coupled with a lack of nursing home care availability.
- Ongoing recruitment and retention efforts in a competitive environment.
- Emergency Department overcrowding / triage Level 3 wait times.
- Impacts of COVID-19 on the hospital system including outbreaks throughout the facility create challenges around bed availability and patient flow, and ongoing recovery from impacts.