

Performance Dashboard Horizon Health Network

Updated: January 2023

1.0 Health Outcomes

	Baseline	Target	Result	Trend
1.1 Ambulatory Care Sensitive Conditions (Hospitalizations per 10,000 population)	34.4	21.2	35.9	—
1.2 Percentage of hip and knee surgeries completed within 182 days	Hips 43%	65%	30.4%	—
	Knees 25%	59%	19.9%	—
1.3 Percentage of hip and knee surgeries performed that waited greater than 365 days	Hips 17%	0%	18.3%	—
	Knees 25%	0%	31.1%	—

3.0 Employee Experience

	Baseline	Target	Result	Trend
3.1 Overall employee turnover rate	14.9%	10.0%	14.5%	+
3.2 Average number of paid sick days per eligible employee	11.9	10.0	13.4	—
3.3 Percentage RN Recruitment Target Achieved	N/A	75%	64%	○

Legend: ■ Below Target ■ Improving Performance ■ Met Target

2.0 Patient and Family Experience

	Baseline	Target	Result	Trend
2.1 Percentage of total ED visits that were CTAS 4 and 5 (low acuity)	38%	31%	36%	+
2.2 Rate of repeat hospitalizations due to mental illness	10%	8.6%	9.0%	+
2.3 Percentage of total acute care beds occupied by ALC patients	30%	23%	35%	—

4.0 Organizational Excellence

	Baseline	Target	Result	Trend
4.1 Variance between actual length of stay and expected length of stay (CIHI)	2.00	1.23	1.7	+
4.2 Percentage of all surgeries waiting longer than 365 days	16%	0%	18.3%	—
4.3 Overall hospital readmission rate	7.9%	9.3%	7.9%	○

Trend: + Positive - Negative ○ Stable