



## This Canadian Patient Safety Week, **SHIFT TO SAFETY**

### Providing tools and information to Patients and Families

When you or a family member needs medical attention, you expect safe, thorough care. You also expect to be heard. No one knows your own body and situation better than you.

As CPSI drives towards top-notch patient safety, we're helping you shift your focus to what's most important—you and your family. Here you'll find tools and resources to help you:

- Speak up and ask questions
- Share as much as you can about your illness or injury
- Learn what to expect if you've experienced harm
- Make your home care safe
- Connect with the right healthcare experts and teams, at the right time
- Choose your healthcare options wisely



**PUBLIC**

SHIFT to Safety helps you advocate for your healthcare safety. Shift your focus to what really matters—the patient.

Visit <http://www.patientsafetyinstitute.ca> or search **“CPSI Shift to Safety”**



**Connections**  
with other patients.



**Tools & Resources**  
on a variety of topics ranging from the five questions every patient should ask about medication safety to knowing what to expect and choosing my healthcare options wisely.



**Tips**  
for working with healthcare providers based on my individual needs.