



This Canadian Patient Safety Week, **SHIFT TO SAFETY**



**PUBLIC**

**PATIENT  
&  
FAMILY  
STORIES**

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**Baby Sophia helped create policy change**

Little Sophia Maron never lived outside her mother's womb. She was but 18 weeks old when her mom, Tania, delivered the stillborn girl into a place of confusion, fear and bureaucratic technicality. Hospital policy was that any baby under 20 weeks wasn't human. Yet Sophia's legacy is all too human and speaks to the true nature of humanity... (press control & click on title link to read more)



**Terri encourages others to strengthen patient and provider teamwork**

Terri Sabo had places to be and people to see. Terri was a go-getter. At age 43 she began feeling tired. She'd huff, puff and perspire after walks up hilly Nanaimo streets. Terri saw her doctor and was sent to an allergist. Her G.P. blamed an allergy to the family dog. The staff at her Vancouver Island business school, however, remained ... (press control & click on title link to read more)



**Palliative experiences of two loved ones continues Carol's inspiration to advocate for others**

The lingering deaths of two loved ones continues to inspire Carol Kushner, a champion of compassion in healthcare. Carol's best friend died gracefully this year, after weeks of love and laughter. Carol's father's death, almost 30 years ago, was cruel by comparison. "Heaven and hell," says Carol, a health policy analyst and co-chair of Patients ... (press control & click title on link to read more)



**Nurse experiences other side of healthcare during daughter's illness**

The comfort of a little dog in her hospital bed, thanks to a compassionate blind eye turned by her nurses, meant the world to Jeri-Joann Lyddiatt. Jeri-Joann, or J-J to almost everyone who knew her in her hometown of Ingersoll, Ontario, died of ovarian cancer in June, 2011, at the age of 37. Born with a mild learning disability, she functioned ... (press control & click title on link to read more)



**Hospital administration changes and an apology brought meaning to Daniel's life**

Theresa Malloy-Miller and her husband Tim, walked out of the hospital into the bright sunny January morning in 2003 holding a little wooden box containing their 17-year-old son Daniel's belongings. It didn't make sense. How could their healthy teen go from what looked like flu on Saturday to dying on Thursday? "We think he had myocarditis," the ... (press control & click title on link to read more)