

MIRAMICHI AREA

Primary Health Care Services

At the foundation of Horizon's health system is a robust network of community-based primary health care services offered in a variety of settings in communities throughout the province. In the Miramichi area, our primary health care system is comprised of a number of facilities and services, including **5 health centres/clinics** (Baie-Ste-Anne, Blackville, Miramichi, Neguac and Rogersville), **1 sexual health centre**, **public health programs**, as well as **addiction & mental health services**. With a collaborative, team approach to offering services in English and French, Horizon delivers sustainable, safe and quality health care services to our patients, clients and their families.

100%

**COMMUNITY MENTAL
HEALTH - APPOINTMENT
OFFERED WITHIN 3 DAYS**

3%

**REPEAT HOSPITAL STAYS
FOR MENTAL HEALTH**

COMMUNITY SERVICES CONTACTS



38,402

@ COMMUNITY
HEALTH CENTRES

ADDICTION SERVICES



10

BEDS



438

ADMISSIONS



2,445

INPATIENT DAYS



174

OUT-PATIENT
COUNSELLING CLIENTS



858

OUT-PATIENT
COUNSELLING SERVICES

IMPROVEMENTS UNDERWAY

- In collaboration with internal and external partners (ie: Social Development, Extra-Mural Program, etc.), we are developing a process to better identify, assess and coordinate care for vulnerable patients with complex needs. The target population of the pilot phase of the project are those clients who are identified as "familiar faces" in the Emergency Department.

ACHIEVEMENTS

- Needle disposal boxes were installed in various locations to improve public safety by facilitating proper needle disposal in the community
- Primary Health Care Access Coordinator has connected over 400 clients who were previously without access, to a primary care provider.

CHALLENGES

- Ongoing recruitment efforts
- Resources (human and financial) needed to meaningfully respond to CHNA priorities.