

At the foundation of Horizon's health system is a robust network of community-based primary health care services offered in a variety of settings in communities throughout the province. Our primary health care system is comprised of a number of facilities and services, including **10 community health centres, 18 health centres/clinics, public health programs, population health department**, as well as **addiction and mental health services**, including **tertiary mental health services** offered through Centracare. With a collaborative, team approach to offering services in English and French, Horizon delivers sustainable, safe and quality health care services to residents of New Brunswick, as well as northern Nova Scotia and Prince Edward Island. Horizon's primary health care services are also supported by the commitment and initiatives of Horizon's community foundations and auxiliaries, which together total 19 organizations.

# 93.7%

**COMMUNITY MENTAL  
HEALTH - APPOINTMENT  
OFFERED WITHIN 3 DAYS**

# 4.1%

**REPEAT HOSPITAL STAYS  
FOR MENTAL HEALTH**

## COMMUNITY SERVICES CONTACTS



### 269,645

@ COMMUNITY  
HEALTH CENTRES



### 224,390

@ HEALTH  
SERVICE CENTRES

## ADDICTION SERVICES



### 102

BEDS



### 1,908

ADMISSIONS



### 22,406

INPATIENT DAYS



### 2,074

OUT-PATIENT  
COUNSELLING CLIENTS



### 10,902

OUT-PATIENT  
COUNSELLING SERVICES

## IMPROVEMENTS UNDERWAY

- A second round of Community Health Needs Assessments is currently underway
- The In Your Community publication is in the process of transitioning to an electronic format and will be presented as part of Horizon's Community News Channel and social media platforms

## ACHIEVEMENTS

- Completed 17 Community Health Needs Assessments and profiled 16 communities through In Your Community
- The Community Health Recognition Awards program continues to be successful with over 170 submissions since it began in 2016

## CHALLENGES

- Acting on the recently completed Community Health Needs Assessments
- Ongoing recruitment efforts
- Spreading quality initiatives through sparsely resourced Health Centres
- Lack of electronic medical records (EMR) in many Health Centres and some Community Health Centres
- Continued collaboration and engagement with the many partners in the senior care continuum in NB