

At the foundation of Horizon Health Network's health system is a robust network of community-based primary health care services offered in a variety of settings in communities throughout the province. In the Fredericton and Upper River Valley area, our primary health care system is comprised of a number of facilities and services, including: **7 community health centres** (Central Miramichi, Gibson, Oromocto, Queens North, Fredericton Downtown Community Health Centre, Noreen Richard Community Health Centre and Tobique Valley Community Health Centre); **7 health centres/clinics** (Boiestown, Chipman, Fredericton Junction, Harvey, McAdam, Nackawic and Stanley), **public health programs**, as well as **addiction & mental health services**. With a collaborative, team approach to offering services in English and French, Horizon delivers sustainable, safe and quality health care services to our patients, clients and their families.

# 98%

**COMMUNITY MENTAL HEALTH - APPOINTMENT OFFERED WITHIN 3 DAYS**

# 3.2%

**REPEAT HOSPITAL STAYS FOR MENTAL HEALTH**

### COMMUNITY SERVICES CONTACTS



## 132,648

@ COMMUNITY HEALTH CENTRES



## 79,525

@ HEALTH SERVICE CENTRES

### ADDICTION SERVICES



## 10

BEDS



## 407

ADMISSIONS



## 2,168

INPATIENT DAYS



## 605

OUT-PATIENT COUNSELLING CLIENTS



## 4,488

OUT-PATIENT COUNSELLING SERVICES

### IMPROVEMENTS UNDERWAY

- The upcoming addition of a new suicide prevention coordinator position to align with the province's suicide prevention strategy
- Moving into new Gibson facility in February 2020

### ACHIEVEMENTS

- Community Health Needs Assessments (CHNAs) completed for Fredericton and Oromocto
- Hiring of a Primary Health Care Access Coordinator who has been helping primary care providers move unattached patients off the unattached registry
- Establishment of a Midwifery Program in the Fredericton area
- 2 new Flexible Assertive Community Treatment teams in Woodstock and Fredericton
- 9 new Integrated Service Delivery teams covering all schools in the Fredericton and Upper River Valley area

### CHALLENGES

- Acting on the recommendations and priorities of the completed Community Health Needs Assessments
- Managing transition period following recent integration of the Extra-Mural Program from Horizon into a new public service entity, Medavie Health Services NB
- Human resource issues including staffing, recruitment and coordinating service needs to resources