

THE MONCTON HOSPITAL

Community - Large Hospital



Horizon's The Moncton Hospital is a level 2 trauma centre that includes tertiary care for neurosurgery, neonatal intensive care and maternal fetal medicine services. It serves as a referral centre for these tertiary services and other specialty services across New Brunswick, Prince Edward Island and northern Nova Scotia. The Moncton Hospital is among Canada's leading centres for neurosurgery, neurology and active advanced-stage oncology (cancer) services and is home to the NB Child and Adolescent Psychiatric Unit and The NB Organ and Tissue Program. The Moncton Medical Education Program, affiliated with Dalhousie University and Memorial University of Newfoundland, and the following fully accredited teaching programs are administered through The Moncton Hospital: Dietetic Internship Program, the School of Radiologic Technology and Research, and the Pharmacy Residency Program. The area's health services cover a catchment population of approximately 192,000 people. The Moncton Hospital has an operating budget of approximately \$270 million, close to 3,000 staff, 112 physicians and 213 volunteers.

14,510

NUMBER OF ADMISSIONS*

133,767

NUMBER OF INPATIENT DAYS*

53,171

EMERGENCY ROOM (ER) VISITS

382

NUMBER OF HOSPITAL BEDS*

*These statistics include acute, chronic and rehab figures.



89%

HAND HYGIENE COMPLIANCE



82.6%

PATIENTS WHO RATED THEIR HOSPITAL STAY FAVOURABLY



94.3%

MEDICATION RECONCILIATION ON ADMISSION



69.1%

MEDICATION RECONCILIATION ON DISCHARGE



0.08

HEALTH-CARE-ASSOCIATED MRSA INFECTION RATE



93.7%

ACUTE CARE OCCUPANCY RATE



24.1%

ALLOCATED BEDS OCCUPIED BY ALTERNATE LEVEL CARE (ALC) PATIENTS



89.1%

HIP FRACTURE REPAIR COMPLETED WITHIN 2 DAYS



0.51

RATE OF IN-HOSPITAL HIP FRACTURE IN ELDERLY PATIENTS



132.7

EMERGENCY DEPT WAIT TIMES (TRIAGE 3) IN MINUTES

IMPROVEMENTS UNDERWAY

- \$36 million project for a brand new wing to modernize the environment for maternal and newborn services, neonatal intensive care and maternal fetal medicine
- Waiting room communication screens for families/loved ones of OR patients
- ER Optimization project to address overcapacity and long wait times

ACHIEVEMENTS

- Installation of digital screens throughout the hospital to improve communication with patients and the public
- Installation of exterior Horizon Health Network hospital signage
- Newly renovated post operative waiting room for families/loved ones

CHALLENGES

- Increasing alternate level of care (ALC) admission rate, coupled with a lack of nursing home care availability, leading to overcapacity and high occupancy rates
- Ongoing nursing recruitment efforts in a competitive environment
- ER overcrowding/triage level 3 wait times