## DR. EVERETT CHALMERS REGIONAL HOSPITAL

Community - Large Hospital



Located in the city of Fredericton, Horizon's Dr. Everett Chalmers Regional Hospital provides undergraduate education experience for approximately 20 health disciplines. It is a certified partner of the Dalhousie University Family Medicine Program, the University of New Brunswick's Nursing program, houses the Veterans Health Unit, and offers the only Clinical Pastoral Education internship program and certification in the province. Horizon's Dr. Everett Chalmers Regional Hospital has an operating budget of approximately \$219 million, 3,289 staff, 57 physicians and 320 volunteers.

13,138

**NUMBER OF ADMISSIONS\*** 

111,064

**NUMBER OF INPATIENT DAYS\*** 

49,619

**EMERGENCY ROOM (ER) VISITS** 

314

**NUMBER OF HOSPITAL BEDS\*** 

\*These statistics include acute, chronic and rehab figures.



90%
HAND HYGIENE
COMPLIANCE



ACUTE CARE
OCCUPANCY RATE



84.7%
PATIENTS WHO RATED THEIR HOSPITAL STAY



**FAVOURABLY** 

20.8%

ALLOCATED BEDS
OCCUPIED BY ALTERNATE
LEVEL CARE (ALC) PATIENTS



81.6%

MEDICATION RECONCILIATION ON ADMISSION



89.7%

HIP FRACTURE REPAIR COMPLETED WITHIN 2 DAYS



54.4%

MEDICATION RECONCILIATION ON DISCHARGE



0.42

RATE OF IN-HOSPITAL HIP FRACTURE IN ELDERLY PATIENTS



0.08

HEALTH-CARE-ASSOCIATED MRSA INFECTION RATE



128.4

EMERGENCY DEPT WAIT TIMES (TRIAGE 3) IN MINUTES

## IMPROVEMENTS UNDERWAY

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- \$250 million project to provide a state-of-the-art environment for maternal and newborn, intensive care, surgical care, day surgery, ambulatory procedures, phlebotomy, and health record services (project schedule spans August 2016 to March 2024)
- Signage and Wayfinding to improve patient and visitor access throughout the hospital

## **ACHIEVEMENTS**

- 4 West Project increased capacity
- Completion of Emergency risk Assessment review to reduce workplace violence
- Recreation Therapy Responsive Behaviours project

## **CHALLENGES**

- Increasing alternate level of care (ALC) admission rate, coupled with a lack of nursing home care availability
- Ongoing nursing recruitment efforts
- ER overcrowding/triage level 3 wait times