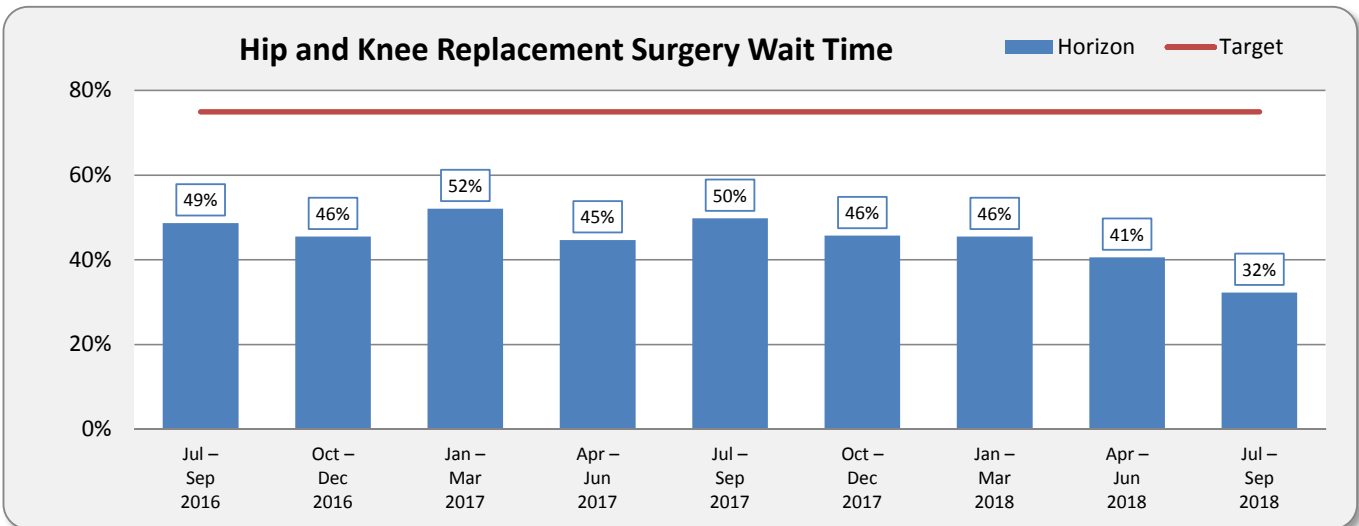
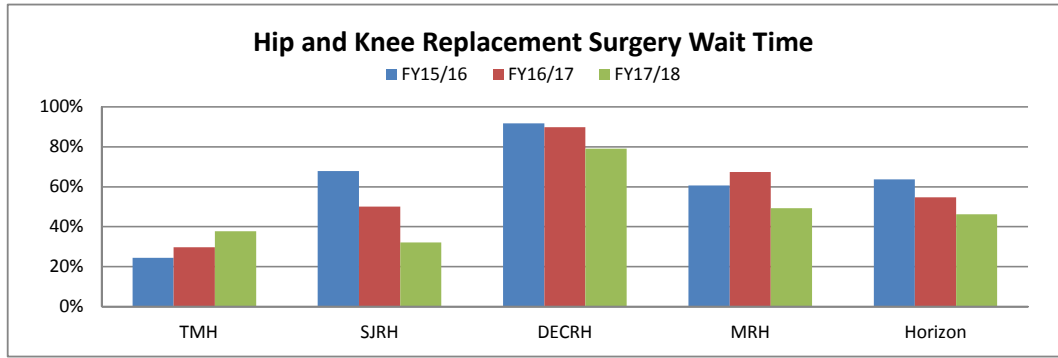


Access to health care services is needed for the diagnosis and treatment of health conditions. This indicator helps track timely access to services. A higher rate is better. It means that a greater percentage patient's requiring joint replacement surgery getting surgery within medically recommended wait times. Improving wait times requires actions to improve access without sacrificing good quality care.

**Definition:** % of Hip and Knee replacement cases that were completed within the target timeframe (182 days)

**2018/19 Target:** 75%



**Analysis:** We continue to struggle with long wait times for both hip and knee replacement surgeries. All areas are experiencing a decrease in the % of cases that are completed within the target time frame for the last fiscal year except for TMH who have been focusing on ensuring that their waitlist is up-to-date and accurate. We have had a further decrease in the last 2 quarters for this fiscal year. However, it is important to note that surgeons are completing their patients that are waiting the longest, this can be reflected in a longer wait time % until those patients have been all completed.

Variables that can impact the wait times include any one or combination of the following:

- Limited OR time (scheduling, number of available OR's)
- Limited human resources (surgeons, anesthesia, nursing)
- Post-operative beds not available due to overcapacity issues
- High volume of cases referred.